

# Homeless Services in the Westminster Area

## Food and meals offered by churches

The churches listed below belong to Churches Together in Westminster

### St James's Church Piccadilly – **020 7734 4511** 197 Piccadilly, London W1J 9LL

Monday evenings 5.30pm – 8pm – 'Feast' 2-course sit-down free meal in church - FEAST - SJP

Sunday mornings 9am-10am – freshly cooked breakfast in the courtyard with tea and coffee

On two Sunday mornings each month 9am-10am, alongside Breakfast – 'Wardrobe' clothing, warm items and toiletries on first come first served basis

International Group – support for refugees and asylum seekers. Contact our Refugee and Asylum Seeker Support and Advocacy Worker for details: [refugeesupport@sjp.org.uk](mailto:refugeesupport@sjp.org.uk)

7 days a week – Caravan Counselling Service – free counselling and mental health support in a 'caravan' in the church courtyard  
[www.sjp.org.uk/social-justice/caravan-counselling](http://www.sjp.org.uk/social-justice/caravan-counselling)

### Hinde Street Methodist Church – **020 7935 6179** Hinde Street, W1U 2QJ

Wednesday Club in basement hall, 4.00 till 7.00 pm. We provide seated indoor space on an open access basis, and we provide sandwiches, pies and mash, hot and cold drinks etc, plus

some clothing and toiletries. Hall capacity is around 50.

Thursday Club in basement hall, 3.00 till 6.00 pm. As above but without hot food apart from soup.

### American International Church – **020 7580 2791**

79A Tottenham Court Road, London, W1T 4TD  
Email: [info@soupkitchenlondon.org](mailto:info@soupkitchenlondon.org)

Monday through Saturday, the Soup Kitchen operates from 10:00 to 12:00, with meal service and space to dine in. Monday, Tuesday, and Friday we provide takeaway dinner service from 18:00 to 19:00.

Alternate Mondays, we provide clothing toiletries. Tuesday and Thursday, we have a drop-in mental health centre with a psychology team. Every Monday, a solicitor is available. There is no need to register and our guests do not need to be homeless to attend our service. Closed on Sundays and bank holidays.

### Catholic Church of the Immaculate Conception - Central London Catholic Churches Homeless Service (CLCC)

Arrupe Hall,  
114 Mount Street,  
London W1K 3AH

This service aims to create a safe environment that is clean, welcoming, social, and a space where guests can be. There is no ticket system. Open twice a week on Wednesdays and Saturdays between 11.30am and 2pm, guests are welcomed at 11.30am for hot/cold drinks, fruit and biscuits. A hot meal is then served

between 12noon and 2pm. Activities which guests enjoy on site include chess and taking part in creative writing. There is also a priest who hosts the Lectio Divina Bible study for the group.

### **St Mary's Church, Marylebone**

**Wyndham Place, York Street, London W1H 1PQ**

A monthly 3-course, sit down meal on a Saturday evening for people who are vulnerably housed or do not have a home.

Every Wednesday we have a social supermarket which allows anyone in the community to shop for

an optional donation of £3. They can get basic food supplies, and cleaning products (15 items for an individual and 20 for a multi person household).

### **St Marylebone Parish Church –**

**020 7935 7315**

**Marylebone Road, London NW1 5LT**

**Community Kitchen:** Every Thursday at St Marylebone Parish Church (Howard de Walden room in the crypt) 12-1.30pm: free lunch for homeless people. No booking required.

'**Making Sense**' is a safe place to share, explore and discuss all aspects of mental health.

Meetings take place weekly on Fridays, normally in the Howard de Walden Room from 11.30am-1.00pm and refreshments are provided. There is no charge to attend, but donations would be most welcome. For full details contact St Marylebone HCC [hcc@stmarylebone.org](mailto:hcc@stmarylebone.org) 020 7935 5066.

**See also:**

**<https://stmarylebone.org/community-support/resources/homelessness/>**

### **Church Army Marylebone Project for Homeless Women -**

**020 3959 1444**

**24 hour drop-in for women only**

**The Sanctuary, 1 – 5 Cosway Street, London NW1 5NR**

**E-mail Enquiries:**

**[hello@maryleboneproject.org.uk](mailto:hello@maryleboneproject.org.uk)**

### **St Matthew's Church, Bayswater**

**[www.stmatthewsbayswater.org.uk/foodbank.php](http://www.stmatthewsbayswater.org.uk/foodbank.php)**

**St Petersburg Place, Bayswater, London, W2 4LA**

The St. Matthew's food bank is run for local people in need, regardless of religion, every Wednesday from 4pm until 6pm. Due to excessive numbers, we have taken the difficult decision that we can only serve local people. To see whether you qualify as 'local' please view the map on our website which details the area we cover.

Those eligible by location are able to take up to 10 items (1 item max from ten boxes). We also provide tea, coffee & biscuits to all regardless of where you live.

If you would like to donate food to the food bank, we will gladly accept sealed non-perishable food (e.g. tins, dried pasta, tea/coffee) and toiletries. You can either drop these things off whilst the food bank is open, or get in touch with us to arrange drop off.

### **Companions of the Order of Malta**

**Mondays and Thursdays: Companions' Café – Spanish Place. St James's Catholic Church, Spanish Place, 22 George Street, W1U 3QY**

Guests attend between 6.30 – 8.15pm. The doors open to guests at 6.30pm for food, care and conversation. A set number of guests are invited into the hall - different numbers on Mondays to Thursdays. Take away food and

drink is given to the extra guests who are unable to come into the hall.

**Tuesdays: Breakfast Club – St Mary of the Angels, Bayswater – Newman Hall, Moorhouse Road, W2 5DJ**

Guests attend between 6.30 – 8am. A sit-down hot breakfast is served to the guests between 6.30 – 8am. There is also the opportunity for the guests to have a shower.

**Wednesdays: Breakfast Club – Church of our Lady of the Assumption and St Gregory, Challoner Room, 24 Golden Square, W1F 9JR (down stairs from the street on Golden Square).**

Guests attend between 6.30 – 9.30am. Volunteers serve a hot breakfast to a set number of guests who sit in the hall. Take aways are given to the guests who are unable to come inside. There is the opportunity for the guests to have a shower between 7.30 – 9.30am. A few volunteers stay until the last guest has finished in the shower. Other volunteers leave earlier.

**The Swiss Church in London – 020 7836 1418**

**79 Endell Street, London WC2H 9DY**  
**<https://swisschurchlondon.org.uk/breakfast-on-the-steps-tuesdays-from-7.30am-to-9.30am/>**

Weekly breakfast for people affected by homelessness and poverty every Tuesday from 7:30am - 9:15am.

**Notre Dame de France Sandwich Service – Contact Sr Anne S. Lata SMSM**

**Maison Pierre Chanel, Parish Centre, 16 Leicester Place, London WC2H 7NH**

**Sandwich Service**

We provide either an indoor or takeaway provision of homemade sandwiches, soup and hot and cold beverages. On special occasions we also have hot meals either veggie or meaty option.

Opening times: Every Saturday from 12.30 to 2.30pm.

**Cinema Club**

Once a month depending on the season.

We show a movie which is mostly a request from our guests. Snacks and beverages either hot or cold are provided.

Opening times: 3rd Saturday of the month from 3pm to 6pm.

To volunteer: [sandwichservice@ndfchurch.org](mailto:sandwichservice@ndfchurch.org)

To Donate: [www.ndfchurch.org/en](http://www.ndfchurch.org/en)

## **Day Centres**

### **The Passage – 020 7592 1850**

**St Vincent's Centre, Carlisle Place, London SW1P 1NL**

**Email: [info@passage.org.uk](mailto:info@passage.org.uk)**

**<https://passage.org.uk/get-help/>**

Open: Monday to Friday 9am-12pm & 1pm-3.30pm.

Those who visit The Passage Resource Centre are able to access a number of Immediate Welfare services, whilst being invited for an initial one-to-one chat with a member of our experienced Resettlement Team. The Passage offers a wide range of community services, and accommodation 365 days a year.

**Services:** The Passage is home to one of the UK's largest centres for those who are homeless or insecurely housed. We also run four accommodation projects providing specialist support to our residents.

## **The Connection – 020 7766 5544**

**12 Adelaide Street, London WC2N 4HW**

**Email: [services@cstm.org.uk](mailto:services@cstm.org.uk)**

The connection provides services for people sleeping rough in central London.

Please visit their website for details of opening hours: **[www.connection-at-stmartins.org.uk/get-help-homelessness/](http://www.connection-at-stmartins.org.uk/get-help-homelessness/)**

## **Webber Street Day Centre –**

**020 7928 1677**

**6-8 Webber St, London SE1 8QA**

Webber Street Day Centre is a service for homeless people in Waterloo and the surrounding areas.

The team at Webber Street seek to meet the physical needs of the homeless with cooked breakfasts, cups of tea and coffee, hot showers and clothing. The day Centre is open to anyone who is homeless and aged 18+. Webber Street's mission team offer friendship and support and seek to address the spiritual needs of their guests. Each day a member of the team shares the gospel leading to numerous spiritual conversations between team members and guests.

Monday to Wednesday 8.30am–12.00pm

Thursday-8.30am-12pm

Friday-9.30am-12.00pm Women's space drop-in session [for women only](#)

Saturday & Sundays-closed

## **Salvation Army, No. 10 Drop-in**

**Centre – 020 7629 5424**

**10 Princes St, London, W1B 2LH**

**Email: [no10@salvationarmy.org.uk](mailto:no10@salvationarmy.org.uk)**

No.10 is a day centre supporting people who are vulnerably housed or experiencing homelessness in Westminster and central London. Around 5,000 people visit the centre every year. Support staff at the centre provide a weekly programme of activities aimed at reducing, preventing, and ending homelessness, as well as providing chaplaincy and pastoral care. The centre does not have access to accommodation, but does offer practical assistance, support work, and signposting.

### **Who we help**

Anyone who is vulnerably housed, experiencing homelessness, or in need of practical assistance. No local connection or access to public recourse is required; the centre is direct access.

### **Our facilities**

The centre provides a safe, warm space – including toilet facilities.

### **Our services**

The centre provides practical assistance – including food, clothing, and a warm space – support work, pastoral care, chaplaincy, and signposting. We do not have access to accommodation.

## **Cardinal Hume Centre –**

**020 7227 1673**

**3/7 Arneway Street, Horseferry Road, London SW1P 2BG**

**Email: [info@cardinalhumecentre.org.uk](mailto:info@cardinalhumecentre.org.uk)**

**<https://www.cardinalhumecentre.org.uk/help-and-support/welcome-assessment>**

The Cardinal Hume Centre is a non-profit organisation based in Westminster London, which helps families, children and young people to overcome poverty and avoid homelessness.

**Services:** Welfare rights and housing advice, Employment and learning, Immigration advice, Family Centre, Young Persons homeless hostel.

## **Medical and Health Care**

**For urgent medical problems call 111**

### **The Doctor Hickey Surgery for the Homeless - 020 7222 8593**

3/7 Arneway Street, Horseferry Road, London SW1P 2BG

Email: [drhickey.surgery@nhs.net](mailto:drhickey.surgery@nhs.net) Website:

<https://thedoctorhickeyurgery.co.uk/contact-us/>

Dedicated to the homeless

Surgery open weekdays Monday to Friday 09:30 to 12:30 and 1:45 to 16:00 (except Wednesday afternoons when closed).

We are happy to register new patients on the NHS who are homeless within our practice boundary area.

### **Great Chapel Street Medical Centre (NHS) – 020 7437 9360**

4<sup>th</sup> Floor, Soho Centre for Health, 1 Frith Street, Soho, London W1D 3HZ

<https://greatchapelst.org.uk>

Open 09.00 – 17.00. Closed weekends  
NHS specialist GP service for the homeless in Westminster.

We are an inclusive, non-judgemental and welcoming place for everyone. Our clinics and services are designed around the needs of this vulnerable community.

## **Help Lines**

### **StreetLink London - 0300 500 0914**

[www.thestreetlink.org.uk](http://www.thestreetlink.org.uk)

Exists to help end rough sleeping in the capital by enabling yourself or members of the public

to connect adults sleeping rough with the local services that can support them. If you believe that the person you are concerned about is under 18, or is in danger, or in need of immediate care, please call 999.

**Shelterline – 0808 800 4444** – Free advice and information on housing issues

**Saneline – 0300 304 7000** – Mental health advice and support 4pm-10pm every day of the year

**St Mungos – 020 3856 6000 – [info@mungos.org](mailto:info@mungos.org)**

St Mungo's has been on the frontline of homelessness for 55 years, helping people to move forward with their lives. Our frontline teams are out on the streets, every day and night, looking for the people who urgently need our help.

**Childline – 0800 1111 – [childline.org.uk/info-advice](http://childline.org.uk/info-advice)**

A free, private and confidential service for children

**FRANK – 0300 123 6600 – [talktoFrank.com](http://talktoFrank.com)**

A confidential service to anyone wanting information, advice or support about any aspect of drugs

**Refuge – 0808 2000 247** – free 24 hour helpline for women for advice and support on domestic violence

**Respect - 0808 8010327 -**

<https://mensadviceline.org.uk/contact-us/>  
Helpline for male victims of domestic abuse

## **Switchboard LGBTQIA+ Helpline –**

**0800 0119 100** – confidential non-judgmental Helpline for those who identify as LGBTQIA+ Open 10am-10pm every day

## **Sexual Health Information Helpline**

**– 0300 123 7123** - If you would like to talk to someone about a sexual health issue, you can call the national sexual health helpline free.

## **Help after rape or sexual assault**

<https://www.nhs.uk/live-well/sexual-health/help-after-rape-and-sexual-assault/>

Sexual assault centres (SARCs) offer medical, practical and emotional support to anyone who has been raped, sexually assaulted or abused. They have specially trained doctors, nurses and support workers to care for you. Help is available 24 hours a day.

## **24/7 Rape and Sexual Abuse**

### **Support Line - 0808 500 2222**

Did something sexual happen to you without your consent? Or you're not sure? No matter when or where it happened, we are here for you – any time of the day or night. Please note that this service is for people aged 16+

## **Support after Crime - 08 08 16 89**

**111**

<https://www.victimsupport.org.uk/>

## **SAMARITANS - Call 116 123**

### **Call us any time, day or night**

Whatever you're going through, you can call us any time, from any phone for FREE.

## Legal Advice Centres

### **University of Westminster Legal Advice Clinic**

- Address: University of Westminster, Westminster Law School, 4-12 Little Titchfield Street, London, W1W 7UW
- Website: <https://uowlegaladviceclinic.org.uk/>
- Phone number: 020 3506 9626
- Email: [lawclinic@westminster.ac.uk](mailto:lawclinic@westminster.ac.uk)
- How to access: arrange an appointment by filling in a contact form on website, <https://crm.uowlegaladviceclinic.org.uk/form/contactus>. You can also email or phone and leave a voicemail message with your contact details.

### **University of Law London Legal Advice Centre**

- Address: University of Law, Pro Bono Dept, London Bloomsbury, 14 Store Street, London, WC1E 7DE
- Website: <http://www.law.ac.uk/about/legal-advice-for-the-public/>
- Phone number: 01483216528
- Email: [ullac-london@law.ac.uk](mailto:ullac-london@law.ac.uk)
- How to access: 24h answerphone – please leave a brief message stating: your name; contact number and the nature of your legal query. Aim to return your call within 72 hours of receiving your message, but this may not always be possible.

### **United Legal Access (London)**

- Address: London, WC1B 3ND
- Website: <https://unitedlegalaccess.com/submit-ticket/>
- Email: [info@unitedlegalaccess.com](mailto:info@unitedlegalaccess.com)
- How to access: Online service only. For any advice, submit a ticket via website. Responses will be provided within 5 to 7 working days.

### **BPP Legal Advice Clinic (Family)**

- Address: BPP Law School Holborn, 68-70 Red Lion Street, London, WC1R 4NY
- Website: <https://probono.bppuniversity.ac.uk/individuals/>
- Phone number: 0330 0 603444
- Email: [legalhelp@my.bpp.com](mailto:legalhelp@my.bpp.com)
- How to access: appointment, telephone. Contact the Clinic with your details and query. It will then be reviewed by a solicitor who will confirm whether it is a matter they can assist with.

### **South Westminster Legal Advice Centre**

- Address: The Abbey Centre, 34 Great Smith Street, Westminster, London, SW1P 3BU
- Website: <https://swlac.org/>
- How to access: Online. Clinics are by appointment only and no longer operate drop-in (except for people genuinely unable to access the internet). Please note, the clinic does not provide advice on immigration, or welfare benefits.